

## Privacy Policy

This Privacy Policy describes the types of information collected by **HOSTAL FORESTAL** on this website and how we use and protect.

This Privacy Policy applies only to this website and does not apply to banners, contests, announcements or promotions, that have our sponsorship or participation in our website or third party websites.

### Your consent to this Privacy Policy

By using our website you signify your acceptance of this Privacy Policy and agree that the **HOSTAL FORESTAL** make use of any personal information that you provide or submit to this website is governed by its terms and conditions.

If you do not accept the terms of this Privacy Policy, please do not use this website or disclose your personal information.

### Information we collect

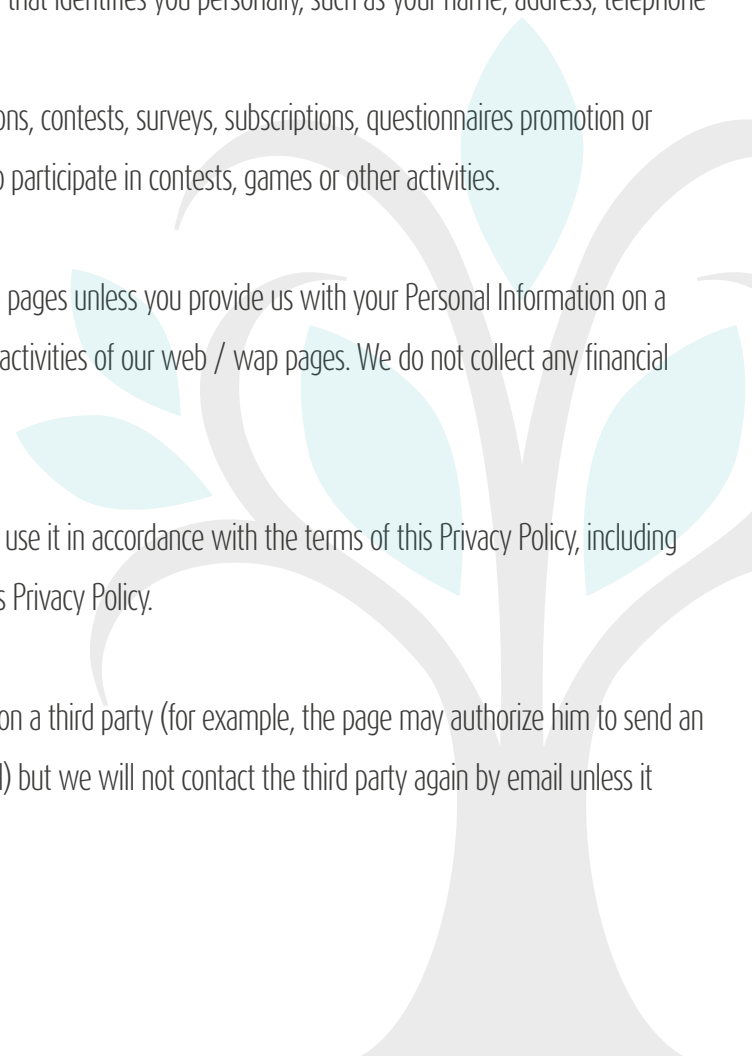
The term "Personal Information" as used in this Privacy Policy, means information that identifies you personally, such as your name, address, telephone number, age and / or email.

The web page that you entered may collect information through contests, questions, contests, surveys, subscriptions, questionnaires promotion or registration forms. Some of our sites may require registration forms to enable it to participate in contests, games or other activities.

**HOSTAL FORESTAL** will not collect any information from visitors to our web / wap pages unless you provide us with your Personal Information on a voluntary basis and will require only the information needed to participate in the activities of our web / wap pages. We do not collect any financial information or data that may offend the sensibilities of our users.

When you choose to provide your Personal Information, you are authorizing us to use it in accordance with the terms of this Privacy Policy, including your right to limit our use of your personal information, such as is described in this Privacy Policy.

The web page that you have entered may also collect your personal information on a third party (for example, the page may authorize him to send an email to a friend, in which case we need the name of that person and your email) but we will not contact the third party again by email unless it contact us.



## How we use Personal Information

When you provide personal information to this website, we use such data for the purpose for which they were collected (eg to enter it in our competitions, subscribe to sending newsletter / mailings or to meet their requests for information on awards competitions or order products, information or services) according to the terms of this Privacy Policy. We can also use our Privacy Policy to consult about promotions or products, as well as other products and services you request (including those that can offer jointly with other companies). However, if you ever want to stop contacting you, you may terminate your subscription. We also use personal information to keep abreast of the activities of the users of our websites and social networks, to improve our marketing and promotional activities, for statistical analysis and to improve the content and design of our website, as well as to define our marketing strategies online and offline.

We can also enhance your Personal Information linking it with data from third parties such as non-personalized identifiable information (eg, geographical and demographic characteristics) and other public data as obtained by population censuses. The improved information allows us to provide our users a more personalized service.

**HOSTAL FORESTAL** premise to collect and use personal information, is give you a meaningful and customized experience while using our sites as well as promote our products effectively and efficiently.

Collection and use of other information: Use cookies

What are "cookies"? Cookies are small files or pieces of information that are stored by your browser on your computer's hard drive when you visit a website. The use of "cookies" is conventional in the industry and you will find them on many websites. **CUSTOMER NAME** can use "cookies" to collect other types of information while you visit our sites, for example, specific areas of the website you visit and the activities in which it engages on our sites.

**HOSTAL FORESTAL** not automatically collect any personal information, but may combine non personal information collected automatically (through "cookies") with Personal Information submitted voluntarily. Such linkage can occur only if you provide Personal Information Customer name on our sites. This practice allows **HOSTAL FORESTAL** keep abreast of items such as participation in competitions, interaction via email, answers to questions, receive online coupons and other kinds of activities via the Internet, as well as improve our sites and our products according to their interests and needs. "Cookies" can also be used to help speed up your future activities on our websites - the computer can remember that you already sent us your Personal Information and will not be asked again.

The anonymous information from your computer, as well as your IP address (a number assigned to your computer whenever you surf the Internet), the type of Internet browser and operating system you use, can also be collected by us through " cookies ". Servers (computers that "up" online web pages) automatically identify your computer by its IP address. When you request a page, our servers take note of your IP address.

Most browsers do a check before accepting "cookies". If you do not wish to receive "cookies", or want to be alerted when you are sending, you can set your browser to that effect. Reject "cookies" may prevent you from accessing certain areas of our web site, or receive personalized information when you enter them.

#### With whom we may share information

In case of conducting commercial, professional, or technical support functions, we can hire the services of other companies. For example, sometimes we hire third parties to analyze, update and correct data we collect on our web / wap pages, including Personal Information, to help us improve our products, our database and our web pages. Therefore, we may share Personal Information with agents, suppliers and other third parties to allow delivery of prizes, information, products or services. These suppliers and third parties may have access to your personal information only as necessary to carry out its tasks for Customer name, but are not authorized by us to use your Personal Information for purposes other than those intended. We may also share aggregate non-personal identifiable information about our users with advertisers, social media managers, partners, sponsors and other third parties. For example, we may tell a partner the number of men and women who joined a competition, but do not disclose such personal information about competitors in violation of this Privacy Policy.

As set out in this Privacy Policy, your personal information will not be sold, transferred or disclosed without their prior consent. Our intention is to limit or prohibit the Personal Information you provided us is disclosed in ways other than those mentioned above as well as provide the option to unsubscribe.

We may also disclose your personal information when required by law or court order.

#### Rights of access, modification, deletion and blocking of Personal Information

Users have and may exercise rights of access, modify, delete, lock and update your Personal Information as well as to oppose the processing of it and be informed about the disposals carried out, all in accordance with the provisions of the applicable regulations. As provided in Article 19 No. 4 of the Constitution of the Republic and the relevant rules of Law No. 19,628 on protection of privacy and its subsequent amendments, the right of people to information, modify, cancel or Lock your personal data it can not be limited by any act or convention.

Users guarantee and respond, in any case, the veracity, accuracy, validity and authenticity of the personal information provided, and undertake to keep them updated.

## Accessing Your Personal Information - unsubscribe

You have control of the Personal Information we collect and use. We want to maintain their complete, current and accurate data.

To manage your personal information, and that they can recover in our database, send an email to [INFO@HOSTALFORESTAL.CL](mailto:INFO@HOSTALFORESTAL.CL) Please include your name, user name and clear instructions about changes in your Personal Information or if you wish to unsubscribe from our database.

## Data protection and security

We take precautions to maintain the security of your Personal Information. All access to the information we collect is subject to physical, electronic and digital restrictions to prevent unauthorized access, modification or misuse. Notwithstanding the above mentioned, we can not guarantee the security of any information you disclose online, so you do run their own risks.

## Changes to Privacy Policy

**HOSTAL FORESTAL** may at any time modify the terms of this Privacy Policy. If we decide to make a change to our Privacy Policy, we will notify you by posting an updated version of the policies in this section or by sending an e-mail or informing on the home page or other sections of the site to keep updated of changes version made .

If we make material changes in the way your Personal Information is administered we notify you by e-mail so you can make an informed decision on whether to accept that your Personal Information is used that way. If you do not accept these terms, then it stands dissolved the contractual relationship and your personal information will not be used otherwise than was informed when collected.

For more information about the confidentiality of your Personal Information, please contact us by email or post.

## Links to other websites

Users should know that by accessing this site may be directed to other sites that are beyond our control. They may be links to other web pages that include marketers, social media managers, sponsors and partners allowed to use the brand name of the Client or logos. Always know what page you are browsing on the Internet. Check this site and see its Privacy Policy, which may be different from ours.

**HOSTAL FORESTAL** does not endorse, represent or guarantee the privacy policy or content of any third party sites that have links on our site.

## Responsibility

Having accepted the terms and conditions of our Privacy Policy on your use of this web site is at your own risk. **HOSTAL FORESTAL** does not grant or grant any guarantee in relation to the use of this website assumes no responsibility for any damage to your computer or any loss of information.

## Copyright Notices

Unless there otherwise specified, the graphic images, buttons and text contained in this web site are the exclusive property of Customer name and its subsidiaries, so that they may not be copied, distributed, displayed, reproduced or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, except for personal use and prior written consent of **HOSTAL FORESTAL**.

## How to contact us

If you have questions or concerns about our privacy policy or data collection, please send an email to. **INFO@HOSTAL FORESTAL.CL**

